



## NATIONAL HME

HOW SUTIAP HELPED NATIONAL HME DRIVE EFFICIENCY AND SUSTAINABILITY IN AP PROCESS?

“SutiAP allowed us to manage procurement and AP operations from a single interface, helping us save \$38,000 annually.”

-Kathleen Riley

### Too Much Paperwork

Over the years, National HME managed accounts payable process through paper-based methods. Collating, tracking, and processing bundles of paper invoices from clients has been challenging for the company, resulting in payment delays. The company wants to digitize its AP process to eliminate paper from their business operations.

## CASE STUDY National HME



Headquarters

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About the National HME

National HME is one of the largest providers of hospice Durable Medical Equipment (DME) in the United States, with 60+ branches across the country. They serve thousands of hospices through their partner network. With the web-based Hospice Cloud Pro, National HME simplified ordering, shipment tracking, and goods receiving process for its clients. Additionally, National HME's personalized training and support have been helping their clients adopt the platform faster and use it more effectively to enhance operational efficiency.



## How SutiAP Helped National HME Digitalize & Accelerate AP Process?

SutiAP enabled National HME to automate and streamline their end-to-end accounts payable processes, from collecting invoices to validation, and approvals, to vendors payments. Most importantly, SutiAP's integration with SutiProcure enabled the company to manage both purchasing and payment processes from a single interface. The support team of SutiSoft helped navigate through the process smoothly without encountering any challenges.

National HME is now able to easily identify duplicate and inaccurate invoices, and make payments quickly and accurately, thereby avoiding late payment penalties. Advanced features, such as automated invoice validation, flexible approval workflows, and multiple payment options, have helped National HME enhance the efficiency of their AP process.

### Key Highlights

- Integrated solution
- Robust 2-way, 3-way, and N-way invoice matching processes
- GP Integration
- Intuitive mobile app
- Reports & analytics

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