

Automating Expense Management Has Improved Process Flow and Efficiency for Journey Church

“

"SutiExpense has helped our finance department to simplify and optimize employee expense management by minimizing errors and turnaround times caused by paperwork and mitigating fraudulent activities by making sure that all expenses are compliant with business policy."

Dan Murphy
Finance Director - Journey Church of Lake Norman

Toiling with Heavy Paperwork

With an outdated, manual, paper-based process, Journey Church struggled to manage multiple invoices and expense reports per month. There were a lot of occurrences of duplicate invoice payments and lack of visibility into spending patterns. The process led to a deplorable level of risk for untimely payments. Tracking expenses became cumbersome for business travelers as well as approvers who had to calculate the reimbursement totals manually and verify receipts from every trip. They started looking for an expense management solution with an easy user interface that was intuitive to the users' requirements, providing detailed insight into spending for the Finance team.



Headquarters
Huntersville, NC
Year Founded
1980
Size
11-50 employees

About Journey Church

Journey Church of Lake Norman is a non-denominational church and is the result of merging two churches in 2008: Charlotte North Fellowship and Journey Church. Through guidance and grace, these two churches got united to create a place where people can invite their friends to hear about Lord Jesus. It is distinctly Christian in their doctrine and beliefs. People attending Journey come from different denominational backgrounds, and many did not grow up in the church. Journey is a part of a network of churches in Charlotte that enables them to partner together to build new churches and impact the whole world.

Impact of Automated Expense Management Solution

With a traditional system, employees had to print out and physically carry invoices and track down approvers in the office. Moreover, they had been processing multiple expense reports and experienced ongoing problems with spreadsheets. Loss of receipts and limited audits turned out to be some of their key concerns.

But now, thankfully they have electronic copies of the invoices and no longer need to request copies from the accounting team. With SutiExpense, they have acquired the ability to track invoices from entry through payment, and can quickly access information on paid supplier invoices. The solution has completely eliminated the use of paper and reduced the time needed for approvals. It has simplified the accountant's work by flagging out-of-policy expenses automatically.

Why SutiExpense?

Journey Church went through two online software programs with good reviews. These programs offered a good user interface and background upload options but were not meeting their budget. Finally, they selected SutiExpense as it was able to meet all the organization's requirements and was available at a lower price. Though during implementation mere initial challenges were encountered, SutiExpense's team supported them successfully through on-boarding and post-onboarding by promptly responding and listening to the client's suggestions.

Key Features of SutiExpense Liked by Journey Church

- Efficient front-end user interface
- Adaptable to user requirements
- Intuitive and easy to use
- Inexpensive

"The process that used to take two weeks from submitting expense reports to reimbursements, now only takes three days."

Dan Murphy

Finance Director- Journey Church of Lake Norman