

World Team USA Utilizes SutiExpense to Streamline Expense Reporting



We wanted to automate to simplify the process for submitters and reviewers to make expense reporting easier and quicker.

- Jonathan Armstrong

Manual Expense Reporting is Timely and Inefficient

Manually reconciling and reviewing expense reports is a tedious and time-consuming task that leads to inefficiencies within the company. World Team's manual entry system used an "Excel form that was difficult to review and modify if changes were needed" says the accounting manager, Jonathan Armstrong. This method of accounting wasted the time of the finance department as well as those submitting the expense reports and created many issues such as reimbursement delays, difficulty monitoring faulty claims, or tracking the status of open claims. Stacks of paperwork and receipts made it difficult to review previous expenses.

SutiExpense Allows Administrator's Time to Be Used More Efficiently

Implementing an automated digital system streamlines the process on both sides of the expense reporting process. A Travel & Expense solution allows for one central platform to handle all expense reporting needs and allows administrators to use powerful analytics on company spending patterns.



The Customer

World Team USA

Headquarter

Warrington, PA

Size

100-250 employees

Introduction

World Team is a multi-national organization that carries out humanitarian efforts all over the globe. Their organization has more than 200 years of combined global mission history with 350 global employees over 28 countries. The administrative staff needed to implement a system to reduce the amount of manual entry and time spent on expense reporting. SutiExpense's automation allowed them to focus on strategic tasks instead of clerical work.

Benefits

- Paperless expense reporting process
- No paper burden or receipt storage
- Auto-import credit card transactions
- Enhanced reporting and accounting capabilities
- Seamless integration with multiple systems
- Duplicate receipt flagging
- Flexible pricing model

"Having a fully automated approval flow makes our expense reporting process much smoother. It cuts down on managing emails with approvals. In addition, having a receipt attached to each expense line has minimized the time required to prepare and review an expense report. Being able to make changes on the fly without having to make major changes to the form is a great improvement from where we were."

- Jonathan Armstrong

SutiExpense vs. The Competition

World Team had used another expense service in the past, but it was difficult to use and "was confusing for many of our users, especially if they submitted frequently and then had to match payments to expense lines that were submitted in different batches" according to Armstrong. The other service had unclear approval flows and required users to sign in just to see the status of their expense approval. SutiExpense provides clear approval workflows and has a wide array of capabilities coupled with industry leading customization that allows businesses to have complete control over their expense reporting. SutiExpense has a competitive and unique pricing model that is more equitable for customers."

"Billing based on users who submit reports in a given month fit our more sporadic users better and was a large savings over other billing models. The ability to have emails updating you on the progress of your expense report was very helpful, and SutiExpense was just as easy to use as other systems. I would recommend Suti to others because it is a great value."

- Jonathan Armstrong